



## Otis Appoints Sally Loh President, Otis China

February 27, 2023

*She succeeds Perry Zheng who will assume a new executive leadership role at Otis World Headquarters*

FARMINGTON, Conn., Feb. 27, 2023 /PRNewswire/ -- [Otis Worldwide Corporation](#) (NYSE: OTIS) announces the appointment of Sally Loh as President, Otis China, reporting directly to Otis Chair, CEO & President, Judy Marks. Effective March 1, Loh will succeed Perry Zheng, who will return to Otis World Headquarters in the newly created role of Executive Vice President, Chief Product, Delivery and Customer Officer.

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March 1: Sally Loh will be President Otis China. Perry Zheng will be EVP, Chief Product, Delivery & Customer Officer.

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"Sally's years of experience and deep knowledge of our operations and team in China uniquely position her to lead our China region business," said Otis Chair, CEO & President, Judy Marks. "As President of Otis China, Sally will continue to evaluate and respond to market dynamics to ensure ongoing growth and development of our business through our innovative product and service offerings, while focusing on the digital transformation across our Service, New Equipment field installation, manufacturing and enterprise operations. Sally's appointment is also an exciting milestone in our parity journey, as she

becomes our first female regional president in Otis' history."

Loh has been with Otis for 23 years, working closely alongside Zheng for several years. She was most recently Chief Operating Officer (COO) responsible for day-to-day business operations of Otis China. Prior to her COO role, she was the Chief Financial Officer for Otis China, and has held several other roles of increasing responsibility across our Asia business. Sally holds a bachelor's degree in accounting from Nanyang Technological University (Singapore) and an MBA from the University of Manchester (UK).

After nine years leading our China region, also serving in a dual role as Chief Customer Product Officer since 2021, Zheng will return to Otis global headquarters in March to assume the role of Executive Vice President, Chief Product, Delivery and Customer Officer. Our product lifecycle and workflow – from design to manufacturing, installation to service – includes a critical interdependency between specialties and teams. In his new role, Zheng will lead Product Management, Engineering, Field Operations, Supply Chain, Operations Strategy, and Sales and Marketing, with focus, pace and competitive positioning, ensuring we identify strategic programs with shared goals, objectives and accountability, while continuing to move our business forward with strategic vision and the tools and processes to best support to our regions and customers.

"We're looking forward to welcoming Perry back to our global headquarters. His passion for serving our customers, along with the deep Otis knowledge and experience he has acquired over more than two decades, will truly help us live our mission as a world-class, customer-centric, service-oriented company," added Marks.

### **About Otis**

Otis is the world's leading elevator and escalator manufacturing, installation and service company. We move 2 billion people a day and maintain more than 2.2 million customer units worldwide, the industry's largest Service portfolio. Headquartered in Connecticut, USA, Otis is 69,000 people strong, including 41,000 field professionals, all committed to meeting the diverse needs of our customers and passengers in more than 200 countries and territories worldwide. For more information, visit [www.otis.com](http://www.otis.com) and follow us on [LinkedIn](#), [Instagram](#), [Facebook](#) and [Twitter](#) @OtisElevatorCo.

#### **Media Contact:**

Katy Padgett  
+1-860-674-3047

#### **Investor Relations Contact:**

Michael Rednor  
+1-860-676-6011

[Kathleen.Padgett@otis.com](mailto:Kathleen.Padgett@otis.com) [investor.relations@otis.com](mailto:investor.relations@otis.com)

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